



Children's Education Society (Regd.)

# The Oxford College of Pharmacy

(Recognised by the Govt. of Karnataka, Affiliated to Rajiv Gandhi University of Health Sciences, Karnataka;

Approved by Pharmacy Council of India, New Delhi)

Accredited by NAAC and International Accreditation Organization (IAO)

Ref: PO/1/GEN/2016

To:  
**Environ Software (P) Ltd**  
 60/4, Environ Towers,  
 Konappana Aghrahara,  
 Bangalore

Date: 09/01/2017

Sub: Purchase Order for supply of LIBSOFT Software accessories – Reg.

Ref: Quotation Number: 01382 / 2017-18

Dear Sir,

We are pleased to place purchase order for the supply of below mentioned Software

Sl. No	Description	Qty.	Amount
1.	LIBSOFT 10.5.0 Web Version: 5 Server license , Unlimited Clients license and unlimited Web OPAC. Supply and Installation of LIBSOFT 10.0.0 Web Version for Library Automation: OPAC (Online Public Access Catalogue), Automail Reminder. With 5 Centers  1 THE OXFORD MEDICAL COLLEGE, HOSPITAL & RESEARCH CENTRE JIGALA  2 THE OXFORD COLLEGE OF ENGINEERING BOMMANAHALLI.  3 THE OXFORD COLLEGE OF NURSING, PHARMACY & PHYSIOTHERAPY BOMMANAHALLI.  4 THE OXFORD COLLEGE OF SCIENCE, BUSINESS MANAGEMENT,ARTS & H.S.R LAYOUT.  5 THE OXFORD EDUCATIONAL INSTITUTIONS J.P.NAGAR	5 No.	250,000 .00
Sales Tax 5.5.%			13,750.00
<b>Total</b>			<b>2,63,750.00</b>

**Terms and Conditions:**

1. Software installation at our location. Training will be given at our location.
2. Data porting from MSEXCEL to LIBSOFT (SQL Server) is free for onetime only.
3. Version Updation will be supply at free of cost (with the same version).

Thanking you,

Yours Faithfully,

Principal

No.6/9, 1<sup>st</sup> Cross, Begur Road, Hongasandra, Bengaluru –560 068☎: +91- 80 - 61754694; Fax: +91- 80 -61754699; [www.theoxford.edu](http://www.theoxford.edu)e-mail: [pharmacyprincipal@theoxford.edu](mailto:pharmacyprincipal@theoxford.edu); [info@theoxford.edu](mailto:info@theoxford.edu);



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## Environ Software Pvt. Ltd.



### OFFER FOR SUPPLY AND INSTALLATION OF LIBSOFT AT THE OXFORD COLLEGE OF SCIENCE.

Quote.No: 01382

Date: 1/7/2017

#### CUSTOMER:

#### SUPPLIER:

The Oxford college of science,  
No.32, 19th Main,  
17th 'B' Cross,  
Sector IV,  
HSR Layout,  
Bangalore - 560102.

Environ Software Pvt. Ltd.  
60/4, 4th Floor, Hosur Main Road,  
Konappana Agrahara,  
Electronic City,  
Bangalore-560 100.  
Ph:080 2852 2191, 9449750282

#### I. OBJECTIVE

Offer for supply and installation of Libsoft software for library automation and Maintenance of the software

#### II. INTRODUCTION

The Oxford college of science, would like to acquire Computer Based Software Modules for Library Automation.

#### III. HISTORY OF ENVIRON SOFTWARE

Environ Software (P) Ltd is a multi-disciplinary software development and consulting firm focusing primarily on development of software for educational institutions i.e. Library automation software - LIBSOFT and Institution Management system software e-Institute. Incorporated in 1998, Environ houses a team of highly skilled and dedicated staff, specializing in Mechanical Engineering and Computer Science. Environ products are absolutely user friendly which requires minimal training. The highlights of the products of Environ are Interactive, high quality GUI utilities, which promises enhanced performance.

#### IV. ENVIRON-LIBSOFT

Libsoft is a multi user package, web based and developed by a team of library professionals and software professionals for effective Management of a library from all aspects. It is designed and developed to cater the needs of various types of libraries such as university libraries, college libraries, school libraries, etc. and the software package has proved its efficiency in the management of library over the last few years and installed over 170 Institutions including Engineering, Medical, Arts & science and Management institutions.

The salient features and details of modules are furnished in Annexure-I.

The list of software installations completed successfully at various government and private organizations have been listed in Annexure-III.

#### V. COST OF THE SOFTWARES

The details of the cost for supply and installation of LIBSOFT at The Oxford college of science are furnished in Annexure-II and the applicable taxes (service taxes, educational taxes etc.) to be paid by Environ Software (P) Ltd.

No.6/9, 1<sup>st</sup> Cross, Begur Road, Hongasandra, Bengaluru -560 068

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19/3/20

Environ Software Pvt. Ltd.



## RECEIPT

To  
The Oxford College of Pharmacy  
# 6/9, 1st Cross, Begur Road,  
Hongasandra,  
Bangalore-68

Receipt Date: 9-03-2020

Receipt No: 903

**Sub: Payment Received towards for Libsoft 9.8.0 - Library Management Systems AMC Renewal 2020-2021**

We have received the amount of Rs.12000.00 /- (Rupees twelve thousand Rupees only). vide, Cq.No. 763574, (Vijay Bank), Dated: 3/03/2020 towards for LIBSOFT 9.8.0 - Library Management Systems AMC Renewal 2020-2021.

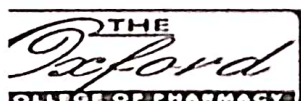
Yours faithfully

For Environ Software (P) Ltd.



Authorized Signatory

Environ Software, 60/4, 4th Floor, Hoar Meen Road, Konappana Agrahara, Electronic City, Bangalore - 560 100  
Tel: +91-80-78577191/77, Fax: 91-80-78577949, Mob: +91-9449750782, email: environ@vsnl.com, www.environsoftware.com



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Environ Software Pvt. Ltd.



## Annexure-II

### Cost details for supply and Installation of LIBSOFT

Options	Scope of Work	Price (RS)	Discount	Total (RS)
	LIBSOFT 10.5.0 Web Version: 1 Server license , Unlimited Clients license and unlimited Web OPAC. Supply and Installation of LIBSOFT 10.5.0 Web Version for Library Automation:OPAC (Online Public Access Catalogue), Automail Reminder.	180000.00	10000.00	170000.00
2	LIBSOFT 9.8.5 Professional Version: 1 Server license with 6 clients license and unlimited Web OPAC. Cost for additional Client License is Rs.6,000/-per license.	99000.00	5000.00	94000.00
3	LIBSOFT 9.8.5 Standard Version: 1 Server license with 6 clients license Cost for additional Client License is Rs.6,000/-per license.	74000.00	4000.00	70000.00
4	<del>LIBSOFT 9.8.5 Basic Version:</del> 1 Server license with 2 clients license Cost for additional Client License is Rs.6,000/-per license.	59000.00	3000.00	56000.00

### Terms and conditions:

1. Software installation at one location. Training will be given at one location.
2. Data porting from MS Excel to Libsoft (SQL Server) is free for onetime only.
3. Version updation will be supply at free of cost (with the same version)
4. One Year Free maintenance from the date of purchase. AMC charge applicable after one year.
5. Environ software Pvt. Ltd. Is not responsible for any data loss due to virus or hard disc damage.
6. Extra Sales Tax (VAT) 5.5%
7. Mode of payment: 50% advance, 50% on delivery and satisfactory installation.

\* For Online Demo please visit <http://www.libsoft.co.in/>

For Environ Software (P) Ltd.

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Environ Towers, 60/4, 4th Floor, Hosur Main Road, Konappana Agrahara, Electronic City, Bangalore - 560 100  
Tel. +91-80-28522191/92, Fax. 91-80-28522949, Mob. +91 9449750282, email: environ@vsnl.com, www.environsoftware.com



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CHILDREN'S EDUCATION SOCIETY ( REGD. )  
THE OXFORD COLLEGE OF PHARMACY  
# 6/9, 1<sup>st</sup> Cross, Begur Road  
Hongasandra, Bangalore-560068

Dated: 19.08.2021

Oxt/Pur/63 /2021-22

M/s Environ Software (P) Ltd  
60/4, Environ Towers  
4<sup>th</sup> Floor, Hosur Main Road,  
Konappana Aghrahara,  
Electronic City, Bangalore-560100

Kind attn: Mr.Syed Basha - 9449820932

Sir,

Sub: Renewal of Annual Maintenance Contract (AMC) of Libsoft - Library Management System for 2021-22

With reference to the above subject, your Quotation No. 21220009 Dated 30.07.2021 on the subject cited above, we are glad to place our Order on you for renewal of Annual Maintenance Contract (AMC) of Libsoft - Library Management System for 2021-22:

	Description	Price(Rs)	Discount(Rs)	Amount (Rs)
1	Libsoft - Library Management System Annual Maintenance Contract(AMC) renewal for 2021-2022	14,000	2,000	12,000
TOTAL ORDER VALUE				12,000

#### TERMS AND CONDITIONS:

- Price** : Total Order Value Rs. 12,000/- (Rs. Twelve thousand only ) all inclusive.
- Billing** : Your invoice in duplicate mentioning Purchase Order No. and Date should be addressed to The Principal, The Oxford College of Pharmacy, # 6/9, 1<sup>st</sup> Cross, Begur Road, Hongasandra, Bangalore-560068
- Payment** : 100% alongwith the PO vide Cheque No.003556 dated 16.08.2021 for Rs.11,760/- drawn on Bank of Baroda.

Note : AMC period will be one year from the date of payment (i.e., 23.08.2021 to 22.08.2022)

Please confirm acceptance of the Order.

Thanking you

Yours faithfully

BY THE OXFORD EDUCATIONAL INSTITUTIONS

Manager Purchase

Received the cheque  
S Syed Basha

S Syed Basha

9449820932



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## CHILDREN'S EDUCATION SOCIETY (Regd.)

(Regd. No.284/74-75)

### THE OXFORD EDUCATIONAL INSTITUTIONS

(Recognised by the Govt. of Karnataka)

(Telugu Linguistic Minority Institution)

30<sup>th</sup> Main, 1<sup>st</sup> Phase, J.P. Nagar, Bangalore - 560 078.

☎ : 080 3041 0501-02, Fax : 080 2654 8658

Email : [info@theoxford.edu](mailto:info@theoxford.edu) Website : [www.theoxford.edu](http://www.theoxford.edu)

Oxf/Pur/244/2021-22

Date: 09.03.2022

JUNO Software Systems Private Limited  
N - 11, Sacred Heart Town,  
Wanowrie, Pune - 411040

Kind Attn: Mr.Amod Singh - 9619500215

Sir,

**Sub:** License, Implementation, Maintenance & Support of JUNO Campus at following Educational institutions of Children's Education Society (R)

With reference to your offer dated 05.03.2022, the demo session for various departments & meeting with the stakeholders, we are glad to issue our order on you to implement JUNO campus, AI - Powered Automation system, (ERP system) to automate the working of our The Oxford Educational Institutions, modules & service levels listed below, as well as integrate with the existing IT infrastructure in place:

#### List of Institutions

Sl. No.	Particulars
1.	The Oxford Medical College, Hospital & Research Centre
2.	The Oxford College of Engineering
3.	The Oxford School of Architecture
4.	The Oxford Dental College
5.	The Oxford College of Science
6.	The Oxford College of Business Management
7.	The Oxford College of Arts
8.	The Oxford College of Law
9.	The Oxford College of Nursing
10.	The Oxford College of Physiotherapy
11.	The Oxford College of Pharmacy
12.	The Oxford College of Hotel Management
13.	The Oxford College of Education
14.	The Oxford Pre University College
15.	The Oxford Polytechnic
16.	The Oxford Evening Polytechnic

#### List of Modules with features:

List containing 29 items shown in Schedule A

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### Service Levels:

List of severity code, Response and Resolution Times, Escalation Matrix & Application Uptime shown in Schedule B

### Cost of the Project:

1. Perpetual (Onetime) License Cost = Rs.700 +Rs 126(GST@18%) X 7000 users=Rs57,82,000/- (Rupees Fifty Seven Lacs Eighty Two Thousand Only)

2. Onetime Implementation Cost = Rs. 1 Crore includes:

a. Requirement gathering & analysis

b. System configuration

c. Product customization as per our requirement (upto 1000 Manhours)

i. Change in existing functionalities/reports

ii. Development of new functionalities/reports

iii. Integration with external Hardware/software/IT systems integration (this includes integration of Tally, Hospital Information System & Medical Pharmacy software). JUNO Campus has to provide APIs for seamless integration and ensure functionality of the existing softwares by integrating in a satisfactory way.

d. Data migration

e. User Training & manuals-both soft and hard copies

3. Annual Maintenance & Support Cost = Rs. 300 / user for first 2 years (Till Aug 2025- corresponding with Academic Year)

4. Annual Maintenance & Support Cost Escalation = 7.5% per year

The Oxford educational Institutions will ensure standardization of key processes in Admission, HR, Purchase & Finance (Accounts) functions.

### Applicable Taxes:

- GST @ 18% Extra

### Hosting:

On-Premise / On-Cloud (to be paid on actual)

### Our Terms & Conditions:

#### 1) Payment :

a) Perpetual License Cost	1. 100% of License Cost (Rs 826 X 7000 = Rs 57,82,000/- Rupees Fifty Seven Lacs Eighty Two thousand Only) shall be paid along with the Purchase Order as advance vide Cheque No 000033, BOB, Oxford Dental College & Hospital Branch, Dt. 09.03.2022
b) Implementation Cost	1. 25% of Implementation Cost shall be paid along with the Purchase Order as advance



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	<ol style="list-style-type: none"><li>2. 25% of Implementation Cost shall be paid upon completion of 50% Implementation</li><li>3. 25% of Implementation Cost shall be paid upon completion of 75% Implementation</li><li>4. 20% of Implementation Cost shall be paid upon completion of Implementation</li><li>5. 5% of Implementation cost shall be paid 1 year after commencement of Implementation</li></ol>
c) Annual Maintenance & Support Cost	<ol style="list-style-type: none"><li>1. Annual Maintenance &amp; Support Cycle to start after 1 year from Project Kickoff date</li><li>2. Annual Maintenance &amp; Support Cost to be paid within a week of start of each Annual Maintenance &amp; Support cycle</li></ol>

## 2. Implementation Phase (approx. 5 months):

### a) Responsibilities of JUNO:

#### JUNO should

- a. Mobilize an experienced Implementation Team
- b. Carry out detailed requirement gathering/analysis meeting with Oxford Group representatives
- c. Configure the system as per the requirements
- d. Make appropriate customizations including Change in existing functionalities / reports, Development of new functionalities / reports and Integration with External Hardware / software / IT systems integrations
- e. Migrate master data and relevant data sets
- f. Provide product/module manuals (both soft and hard copy)
- g. Train The Oxford Educational Institutions team on various module usage to their satisfaction before signoff.
- h. Detailed Implementation stages with steps should be provided by JUNO at the time of kickoff meet.
- i. Ensure technical team support at the spot till system stability is achieved to their satisfaction

### b) Responsibilities of The Oxford Educational Institutions:

- a. Provide detailed SOP for all modules / functionalities
- b. Assign one coordinator/project manager for managing Implementation activities for each institute. Overall Responsibility Dr. K.M.Ravikumar, Director.
- c. Assign module admins who will actively participate in the Implementation Process and will be responsible for running the modules post Implementation phase



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- d. Appoint one incharge/champion/process owner for each module who will be responsible for defining processes and work flows and ensuring timely data collection / demonstration / sign offs.
- e. written sign-offs to be provided within 7 days of demonstration ,implementation and training of any functionality/work-flow/module
- f. Provide all necessary data needed for implementation in Excel formats provided by JUNO within a week of such request being made.

### 3. Post Implementation Phase:

- a. JUNO will promptly fix all report bugs/issues and provide online help for admins and end-users
- b. Any issue related to software will be resolved by JUNO Campus HelpDesk at [www.juno.org.in/support](http://www.juno.org.in/support) (or e-mail at [support@juno.org.in](mailto:support@juno.org.in)) using Ticketing System
- c. Depending upon the severity of the matter software issues shall also be attended personally by JUNO campus
- d. The Oxford Group shall not, during the Implementation & AMC period and two-year period after the termination of AMC contract, hire/contract any personnel employed/contracted with Juno Software Systems Private Limited
- e. JUNO campus system must provide complete adherence to all regulatory and compliance bodies including NAAC, NBA, NMC, NABH and Washington Accord or any other authority in such a way that
  - . All relevant data can be extracted within minutes
  - . Ready reports are made available
  - . saving of significant amount of time and cost spent in data collection, report formation is ensured
  - . Inbuilt lead management module is available.
  - . Complete process flow mapping from as exists in real life scenario.

JUNO Campus kickoff date shall be the 14<sup>th</sup> March 2022, when the modules roll out plans and schedules have to be shared. Escalation matrix shall be shared by JUNO campus. In case of Discontinuance of the ERP, our data shared will be restored in same format it was given to JUNO campus.

Please confirm acceptance of order

Thanking you,

Your's faithfully,

S. N. V. L. Narasimha Raju

PRESIDENT  
Children's Education Society (R)  
1st Phase, J.P. Nagar,  
Bangalore - 560 078



Ram  
for 9/3/22



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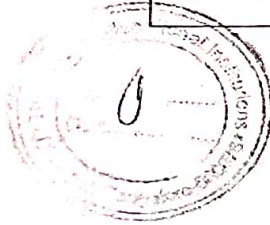
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## Schedule A: Modules

Module	Module wise Feature List
Admissions	Course configuration, admission process, criteria and seats. Seats categories, eligibility of admission, Entrance test, fees, admission cancellations, applicant profile, document management, online forms, ID cards.
Academics	Courses, Subject, Syllabus, Subject allocation, timetable, attendance, evaluation, feedback, Class register, daily monitoring, on-line test.
Learning Management System	Online classes, auto attendance, creating academic calendar, lesson plan, delivery report, sharing pre-reading material, presentations, video/audio files, subject notes, assignments, project work, tests, question banks, tracking student progress, conducting online assessment/evaluation.
Teaching	A integrated module with academic calendar, academic planning, scheduling, course file, mentoring, practicals, projects.
Attendance	Muster, attendance entry, login-based attendance, biometric-based attendance, barcode-scanning based attendance, analytical reports.
Examination	Exam centres, assessment centres, paper setting, exam scheduling, invigilation, result compilation, revaluation, mark sheets generation, exam log generation
Test	This module facilitates objective tests, subjective tests, question banks, question paper generation, evaluation scheme, time-bound answering, negative marking, and reports.
Feedback	Academic-specific feedback, customizable evaluation parameters, key process areas, grading, and analytics
Alumni	Alumni Database Creating & Management, Alumni Interaction, Alumni Events, Job Sharing, Mentoring
Research	Research projects, publications, conferences, journals, patents, copyrights and reports.
Recruitment	Roaster, advertisements, marketing, reservations, applications, scrutiny for eligibility, interviews, grade pays, appointment orders, reporting and analytics.
Profile	Profiles of employee and students includes personal, educational, work experience, contributions and achievements, research, patents, conferences, and related reports
Performance	Goal settings, student feedback, standard academic appraisal, customized appraisal, and analytical reports.





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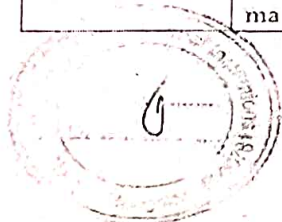
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<b>Discussion</b>	This module includes discussion forum, blogs, document sharing, discussion threads and announcements, notices, messages and poll questions
<b>Communication</b>	Communication thru emailing, attachments, categorization, sending SMS and maintaining history.
<b>Committee</b>	Governance through committee, external/Internal members, organizing meetings, organizing events, duties allocation, budget making, expenditure reporting, and related reports.
<b>Worksheet</b>	Includes daily worksheet, on-duty reporting, goal-mapping, and monitoring and control, effort calculation, reporting and analytics.
<b>Scheduler</b>	Personal planner, academic planner, financial planner, placement planner, event planner, reminders, emailing, sending SMS, scheduling, to-do lists, reporting.
<b>Documents</b>	Desktop-like interface for easy document management, searching, sharing and accessibility from anywhere over the Internet.
<b>Event</b>	Event planning, event designing, participation, logistics, committees, announcements, meetings, budgeting, expenses, resource people, sponsorships, printing, registration, attendance, prizes, summaries, feedback, press coverage, media and reporting.
<b>Placements</b>	Manages the entire campus placement process. Jobs posting, walk-ins, and registration of eligible students, placement event handling, career guidance, pre-screening, testing and reports.
<b>Library</b>	Stocking of books/journals/CDs/DVDs/magazines management, membership management, catalogue management, Online Public Access Control (OPAC), transactions, and reporting.
<b>Recruitment</b>	Roaster, advertisements, marketing, reservations, applications, scrutiny for eligibility, interviews, grade-pays, appointment orders, reporting and analytics.
<b>Leave, Muster, Salary</b>	Muster, roaster, service book, leave accounting, salaries, fees, inward/outward, documentation, and related reports.
<b>Hostel</b>	Room /dormitory allotment, permanent/temporary allotment, night-out applications, grievance management, mess/canteen management, billing and accounting
<b>Inventory</b>	Movement of items, procurement management, stock management, distribution, inventory control, reordering, EOQ and reporting.
<b>Purchase</b>	Vendor management, letter of intent, quotation, purchase order, invoicing, delivery challan generation, bill payments, receipts making and reporting.
<b>Transport</b>	Fleet management, vehicle & driver allocation, route management, document renewal, trip management, maintenance & spare parts management, stocking, tracking, finance support, logistics.



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Fig 7.

	reporting and other related functions.
Finance	Expense and advance vouchers, ledgers, trial balance, expenditures, income statements, expense statements, balance sheets, budgeting and statistical reporting.

## Schedule B: Service Levels

Application Uptime	> 99%
--------------------	-------

Service requests for issues/bugs/problems will be given a Severity Code from 1 - 4 based on how important responding to the problem is to the primary business of the Customer as a whole, as well as the availability of workarounds. The Severity Code will be the basis for scheduling work on the backlog and assigning resources to the request.

Severity Code	Definition
1.	A problem has made a critical application function unusable or unavailable and no workaround exists.
2.	A problem has made a critical application function unusable or unavailable but a workaround exists.
3.	A problem limited to a single user or application pages related to a single user
4.	All other problems

## Response and Resolution Times

Severity codes are used in order to determine appropriate response and resolution times. Response and resolution times are measured from when the incident is opened by the help desk.

Severity Code	Initial Response	Estimation Response	Resolution Time
1	1 hour	2 hours	6 hours
2	2 hours	4 hours	24 hours
3	4 hours	8 hours	To be notified
4	8 hours	12 hours	To be notified

- **Initial Response** is when a ticket is opened and acknowledged by help desk staff.
- **Estimation Response** is when the user that logged the ticket is informed of an estimated resolution time.

**Resolution** is the point at which the problem is resolved and the application function is returned to a usable and available state.

